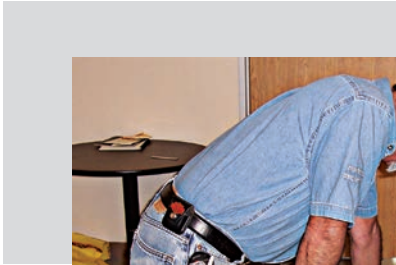
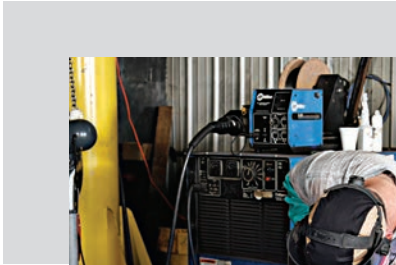


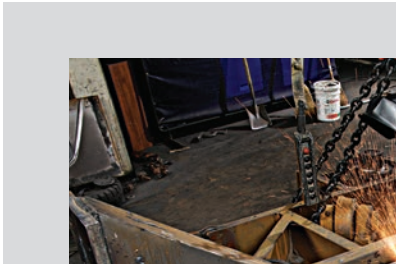
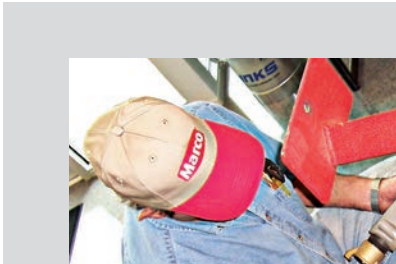


*Always Innovative. Always Reliable.*

*Experience, Trust, Service*



# Service & Repair



## The Marco Difference

### » Industry Experience

With Marco on your team, you have access to expertise which can only come from over 65 years of industry leadership. We have organized our engineering department, production specialists, customer operations and safety support into a "Center of Competence". As a Marco customer you have access to hundreds of years of cumulative experience related to your operations.

### » Manufacturing Capabilities

As an ASME-certified manufacturer selling directly to the end-user, Marco is in a unique position to serve you. Our in-house engineers have benchmarked our competitor's equipment to ensure that we design and manufacture superior products. Marco's products set the "Gold Standard" for performance, safety and quality. All Marco facilities are ISO 9001:2008 certified to provide consistent quality throughout our organization.

### » Legendary Customer Service

We understand the demands of today's intense working environment. Marco's legendary customer service team is staffed by friendly, highly-trained individuals who are focused on providing the highest level of product support, order accuracy, and customer satisfaction.

### » Product Availability

We stock over 10,000 SKU's and have over 45 shipping locations to serve North American and international markets. In addition to Marco products, we stock components for all major brands. As the largest provider of surface preparation equipment in the world, our inventory levels are unmatched. Product availability is a cornerstone of our legendary customer service. You can count on Marco for an inventory solution that keeps your operations up and running.

### » Logistics Services

Marco's in-house logistics team is dedicated to moving your shipment anywhere in the world. Let Marco's logistics team take the hassle out of moving your freight. We move over 14,000 truckloads every year, allowing you to save on freight costs by leveraging our buying power. Lower your process costs with a single invoice that includes product and freight. You can count on Marco for your logistics solutions.

### » Technology Leadership

Marco's "3 Net strategy" ensures access to timely and accurate information. Our **Internet** provides: Features, Advantages & Benefits Guides, Operator's Manuals, Part Numbers & Schematics Guides, and MSDS information, allowing you to make informed buying decisions 24/7. Our **Extranet** application allows you to receive quotes and place orders online. Our **Intranet** houses detailed information relating to your account. Our systems maintain a complete record of your purchase history to assist with ongoing support of your existing equipment and future purchasing decisions.

## Evaluation

An evaluation of your blast and/or paint equipment gives you the critical information you need to optimize performance and extend the life of your investment.

We will work with you and your team to identify your needs, review your current equipment, and then provide a written report of our findings along with any recommendations.

Marco follows a systematic process which enables us to do a comprehensive review of your equipment. We also review the processes used in the operation and maintenance of the equipment to determine if it too is optimized.

A written evaluation report will provide you with important feedback on the performance of your equipment and any recommendations that we see during the evaluation process.



## Repair & Modernization

Marco can handle everything from maintenance repairs to full blown modernizations on blast and paint equipment.

We review the situation and consult with you about the best way to handle the issue. It may require an on-site service call or it may be something that should be brought to our service center or manufacturing facility.

We also handle things that go well beyond equipment repair. Many times our customers request a modernization of their existing equipment. Extensive needs such as modernizing an existing automated blast room, adding on to an existing paint booth, plural component conversions, or changing the configuration of a blast room requires careful evaluation, planning and execution.

We have the experience and the team to perform the necessary repair or modernization solution that will provide you with the optimal result. Our team of experts includes several plural component spray system specialists that provide full service support throughout North America.

## Service Contracts

Marco's Optimum Performance Contract is a regular and systematic preventive maintenance program designed to optimize uptime, performance, and profits.

Our highly trained technicians perform proactive, scheduled performance checks to keep your equipment and personnel operating at peak performance.

We will work with you and your team to determine the best program to meet your production needs based on the usage, type, and age of the equipment or system.

The goal is very simple. We want to keep your equipment in top condition to meet your production needs and keep your budget in balance by planning for performance vs. the hassle of unexpected equipment failure.



## Let Us Fulfill Your Service & Repair Needs

Marco has an expert service team ready to perform everything from routine service to major repairs on your blasting and painting equipment in our Deer Park (Houston), TX Service & Repair Center. Our service team has the most experienced plural component spray system experts in North America.

### Most Common Equipment Being Serviced & Repaired:

- » Plural Component Spray Systems
- » Airless Paint Pumps
- » Conventional Paint Tanks
- » Air-Blast Pot Remote Control & Abrasive Metering Valve Conversions
- » Abrasive Metering Valve Repair

**Call the Marco Service & Repair Center at 281.930.0905 Today and Ask for Customer Service.**

## Training

Marco has traveled throughout North America to conduct training on blast and paint equipment and systems. We work with your team to determine specific agenda items that should be covered regarding maintenance and operation.

We put together a formal training proposal that ensures we are in alignment with the goals you want to achieve in training. A highly trained representative will then carefully work with your team to maximize the time spent with trainees.

Training has become more of an issue these days as the complexity of the equipment has increased, coupled with the ever present issue of employee turnover. Let us assist you in getting the most out of the investment in your employees.

## Capabilities

- » Equipment & System Evaluation and Diagnosis
- » In-House & On-Site Service
- » Installation
- » Modernization
- » Project Management & Supervision
- » Rebuilding & Retrofitting
- » Recalibration/Certification
- » Remote Control System Conversion
- » Repair
- » Service Contracts
- » Start-up
- » Training
- » Turn-Key Solutions

- » Marco XM2 Plural Component Spray System



## Equipment Serviced

- » Airless Paint Pumps
- » Airline Filters
- » Ambient Air Pumps
- » Blast Cabinets
- » Air-Blast Pots
- » Blast Rooms
- » CO Monitors
- » Conventional Paint Tanks
- » Filter Replacement
- » Paint Booths
- » Paint Guns
- » Plural Component Spray Systems
- » Reclaim Systems
- » Respirators
- » Transfer Pumps
- » Ventilation Systems
- » Wheel Blast Systems

- » Air-Blast Pot Conversion Kit

